North Lincolnshire Council

Action Plan for the Scunthorpe PM₁₀ AQMA





		Page
CC	<u>ONTENTS</u>	
	1. Introduction	3
	2. Work to Date	6
	3. Air Quality Management Area Declaration	7
	4. Further Assessment Report	9
	5. Context	10
	6. Actions	13
	7. Costs and Improvements	27
	Potential Economic, Social and Environmental Impacts	28
	9. Conclusions and Future Reporting	30
	10. References	31
<u>ΓΑ</u>	BLES	
	Table 1: The Air Quality Objectives that the Council is required to assess within its area	4
	Table 2: Actions	14
FIC	<u>SURES</u>	
	Figure 1: The process to date with regards to this AQMA	6
	Figure 2: The Air Quality Management Area and PM ₁₀ monitoring stations around Scunthorpe	8
	Figure 3: Industrial operations within the AQMA	12

1. Introduction

Local Air Quality Management (LAQM) was introduced under Part IV of the Environment Act 1995. Chapter 82 of the Act placed a duty on all Local Authorities to review air quality in their area.

Local authorities use a number of techniques to assess the impacts of potentially polluting activities such as transport including road, rail and air, industry and domestic emissions. Assessments can be made using indicative or quantitative monitoring techniques, air quality modelling, or screening tools formulated using a wealth of data from similar scenarios.

The resulting information is subsequently compared with the Air Quality Objectives for the seven specified pollutants shown in Table 1.

The Air Quality Objectives are based on Air Quality Standards set by the Expert Panel on Air Quality Standards (EPAQS) and are the maximum acceptable level of a pollutant in the air that will not present a risk to the health of the most susceptible groups in the population.

The Air Quality Objectives can be defined as the Government's medium term target for each pollutant and includes a date by which the standard must be achieved. The length of time to achieve the standard for each pollutant takes into account the costs to industry, the expected rate of improvements in available technology and the health effects on the country's population in the mean time.

		Objective	To Be
Pollutant	Concentration	Measured as	Achieved By
	16.25µg/m ³	Running Annual Mean	31/12/2003
Benzene	5µg/m³	Annual Mean	31/12/2010
1,3-Butadiene	2.25µg/m ³	Running Annual Mean	31/12/2003
Carbon Monoxide	10.0mg/m ³	Maximum Daily Running 8-Hour Mean	31/12/2003
Nitrogen	200μg/m³	1-Hour Mean not to be exceeded more than 18 times a year.	31/12/2005
Dioxide	2		31/12/2005
	0.5µg/m ³	Annual Mean	31/12/2004
Lead	0.25µg/m ³	Annual Mean	31/12/2008
	350μg/m³	1-Hour Mean not to be exceeded more than 24 times a year.	31/12/2004
	125µg/m³	24-Hour Mean not to be exceeded more than 3 times a year.	31/12/2004
Sulphur Dioxide	266µg/m³	15-Minute Mean not to be exceeded more than 35 times a year.	31/12/2005
	•	24-Hour Mean not to be exceeded more	
Particles	50μg/m ³	than 35 times a year.	31/12/2004
(PM ₁₀)	40µg/m ³	Annual Mean	31/12/2004

Table 1: The Air Quality Objectives that the Council is required to assess within its area. 1,2

North Lincolnshire is a mainly rural area, home to approximately 152,000 people, made up of market towns surrounded by many small villages. In the centre of the area is the town of Scunthorpe. Scunthorpe with a population of 62,000 grew from a number of small villages, due to the development of the iron and steel industry in the area.

The pollutant of concern in North Lincolnshire is particulate matter less than $10~\mu m$ in size (known as PM_{10}). In November 2005 an Air Quality Management Area (AQMA) was declared in Scunthorpe in relation to breaches of the 24-hour mean objective for PM_{10} followed by a further assessment into the sources of the pollutant.

Having identified Scunthorpe's iron and steel manufacturing capacity it will be no surprise that the predominant source of PM_{10} arise from industrial emissions within the Scunthorpe area.

It is important to note that the iron and steel industry is complex and operating on a vast site. It involves the interaction of many different companies and regulation is split between the Council and the Environment Agency based in Nottingham. The major installations on the site are regulated by the Environment Agency with less polluting processes under the jurisdiction of the Council.

Whilst the Council is under a legal obligation to review air quality there is no legal duty placed upon the Council to achieve the Objectives, the Council must however demonstrate that it is working towards achieving the Air Quality Objectives. This is in part because contributions may arise from sources outside the Council's control, e.g. Environment Agency regulated processes or Highways Agency controlled roads. In addition, regional and global sources of pollution as well as local sources can make a significant contribution to air pollution in a particular area.

The main aim of the Action Plan is to reduce PM_{10} concentrations within the AQMA so that they are lower than the Government's Air Quality Objectives as soon as possible and to ensure that they remain so in the future. This document sets out a list of actions and measures that the Council will pursue to improve air quality within the AQMA.

Indirectly other benefits may result from the action plan:

- Improved competitiveness and fewer burdens on industry.
- Improved health and safety on site.
- Reduced levels of nuisance dust.
- Reduced levels of traffic and a better environment for the community.

2. Work to Date

The review and assessment process requires that every three years councils publish an 'Updating and Screening Assessment' report, which reviews air quality and potential sources of pollutants in their area. Where it identifies a potential risk that an objective may be breached, at a particular location, the Council is required to declare an Air Quality Management Area (AQMA). Thereafter a process of further assessment and action planning is required. A summary of the process in relation to this AQMA is shown in Figure 1.

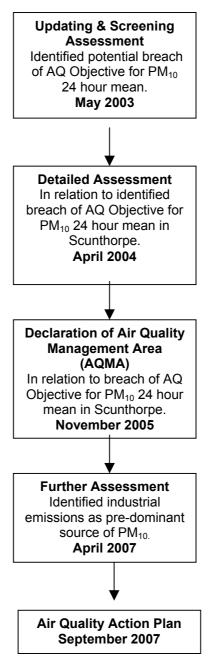


Figure 1: The process to date with regards to this AQMA.

3. Air Quality Management Area Declaration

If an area has been identified as breaching an Air Quality Objective an Air Quality Management Area (AQMA) must be declared. North Lincolnshire Council declared an AQMA in the Scunthorpe area in November 2005. Within this area levels of PM_{10} are above the daily mean Air Quality Objective (highlighted in bold in Table 1). The area of the AQMA is shown in Figure 2.

It should be noted that AQMAs are not unique to North Lincolnshire, over 200 local authorities have now declared AQMAs within their areas. This includes neighbouring council's such as North East Lincolnshire Council, Lincoln City Council, Doncaster Metropolitan Borough Council and Hull City Council.² It should be noted however that the majority of AQMAs in the UK relate to transport issues. The size, complexity and regulatory responsibilities of the industrial site in Scunthorpe makes the Action Planning process somewhat complex compared to the few other AQMAs declared in relation to industrial emissions.

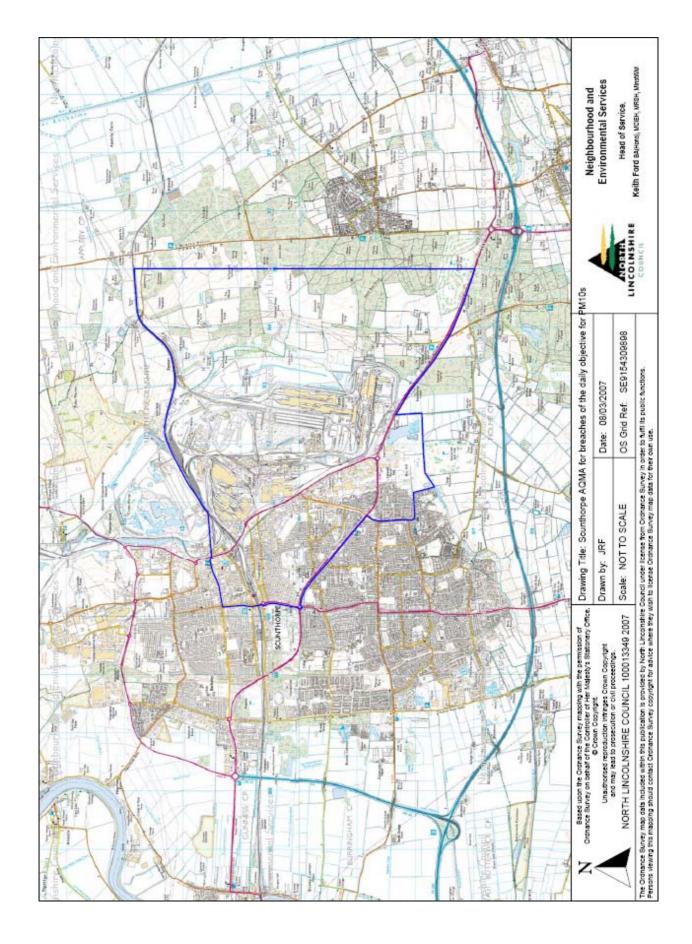


Figure 2: The Air Quality Management Area and PM₁₀ monitoring stations around Scunthorpe. Reference 3.

4. Further Assessment Report

Having declared the AQMA the Council produced a report (the Further Assessment), which looked in some detail at the potential sources contributing to the breach of the objective.

Subsequent monitoring presented in the Further Assessment report indicated that North Lincolnshire Council was correct to declare the AQMA and that the boundaries are approximately correct.

The Further Assessment indicated that tailpipe emissions from road traffic and bonfire night celebrations have a limited impact on the PM_{10} concentrations in the area. It is clear that local industry is responsible for a significant number of the PM_{10} exceedances recorded in the Scunthorpe area; although it is likely that there is not a single source responsible for the PM_{10} .

The data suggests that elevated concentrations are more likely to occur during the daytime, and this is particularly evident at the Low Santon site. However, night-time concentrations at Scunthorpe Town are still elevated when the wind originates from the direction of local industry.

In general, more exceedances occur during the summer than the winter. However, the results suggest that wind direction is the most crucial factor and exceedances are most likely to occur in Scunthorpe when the wind originates from an easterly or south-easterly direction.

The impact that meteorological conditions have on PM₁₀ concentrations mean that the true percentage improvement needed could be as high as 48% rather than a relatively simple reduction of two exceedances (for Scunthorpe Town) to ensure that the Air Quality Objective is not breached regardless of the prevailing meteorological conditions.

The approach to the Further Assessment and the conclusions reached have been accepted by the Department for Environment, Food and Rural Affairs (Defra), a copy of the approval letter and all the Council's air quality reports will be available via the Council's dedicated air quality website, see Action B2.

If you wish to obtain a copy of the Further Assessment please contact the Environmental Protection Team by any of the contact details listed at the end of this document.

5. Context

In contrast to most other AQMAs declared in the UK, the most significant cause of the PM_{10} pollution is from industry. Additionally, there is not a single easily identifiable source of PM_{10} ; but multiple sources all within close proximity of each other, many of which are <u>not</u> regulated by the Council.

The map shown in Figure 3 identifies the numerous companies operating on the integrated steelworks site, it also shows the shear size of the complex, in comparison to the size of the Town.

Corus UK Ltd and Multiserv Group Ltd each hold a permit under Part A of the Pollution Prevention and Control Regulations and are regulated by the Environment Agency. The Council has **no direct** control of these with respect to Air Quality and many other issues.

The Council has regulatory responsibility for a number of 'lesser polluting' processes under Part A2 and B of the same regulations who are within the AQMA and may have the potential to emit PM₁₀. The companies are Appleby Group Ltd, Carbon International Ltd, and Tarmac Ltd. A number of mobile crushers (currently three) also operate on the industrial site. The permits for these processes (Part B) are produced by Richmondshire District Council. North Lincolnshire Council then performs the inspections on their behalf.

Due to the number of industrial operators involved on the integrated steelworks site and the discrete regulatory roles it is important that the Council is able to work with other organisations in seeking to achieve the objectives.

The permits issued by the Environment Agency and the associated improvement conditions are not driven by the local air quality management (LAQM) timetable but the permit process and Best Available Technique (BAT) requirements, consequently it is not appropriate for the Council to determine deadlines and priorities for those sites. This is applicable to actions A4, A6, A7 and A8.

The action planning process will involve working with a number of stakeholders namely

- Local industry.
- The Environment Agency.
- The Health Protection Agency.
- Other Council departments.
- Local residents.

Figure 3: Industrial operations within the AQMA.

6. Actions

The actions are listed in Table 2.

Financial costs in the plan have been very approximately graded according to the following scheme:

High: > £200k,

Medium: £50k to £200k.

Low: < £50k.

Abbreviations:

EA Environment Agency

HPA Health Protection Agency

NLC North Lincolnshire Council

PCT (North Lincolnshire) Primary Care Trust

The impacts listed as high, medium or low refer to how the action will impact upon exposure to PM_{10} within the AQMA.

Table 2: Actions

A. Air	Quality Monitoring & Reports				
Ref	Option	Lead Role	Impacts	Cost	Timescale
A 1	Maintain network of ten PM_{10} analysers at nine locations. Four locations are within the AQMA and five outside.	NLC	n/a	Medium (£75,000 per annum)	Ongoing
A2	Boundary monitoring of PM_{10} , $PM_{2.5}$, PM_1 and Total Suspended Particles at Part A2 and B IPPC sites within the AQMA.	NLC	n/a	Medium, approx £30,000.	1 st monitor in by January 2008.
А3	Traffic count & visual observations at Low Santon to assess likely contribution from re-suspended road dust.	NLC	n/a	Low	Short term

Ref	Option	Lead Role	Impacts	Cost	Timescale
A4	IPPC Permit Improvement Programme IP 9,15,17 & 22 Corus				
	UK Ltd shall undertake a further investigation to monitor and	Corus	For Corus to	Unknown	n/a
	quantify point source and fugitive particulate matter (including	UK Ltd	determine.		
	PM ₁₀ and PM _{2.5}) emissions resulting from BOS plant, Sinter				
	Plant, Blast Furnaces, Appleby Frodingham / Dawes Lane	EA			
	Coke Ovens point source emissions and associated				
	activities. The investigation should aim to confirm and				
	establish typical release rates/ emission characteristics from				
	significant sources and include localised ambient air quality				
	monitoring. The proposed scope and methodology to be				
	adopted, with timescales, should be submitted in advance of				
	any study and agreed with the Environment Agency. A report				
	of the investigation shall be sent to the Environment Agency.				
A5	Study into a local TEOM to Partisol correction factor.				
	Consideration of alternative measurements techniques or	NLC	n/a	Low	Initial report by January
	correction factors as developed.				2008.

Ref	Option	Lead	Impacts	Cost	Timescale
		Role			
A6	IPPC Permit Improvement Programme IP 33 Corus UK Ltd				
	shall assess the monitoring data recorded by the air quality	Corus	For Corus to	Unknown	n/a
	monitoring stations and the local NETCEN station (including	UK Ltd	determine.		
	triangulation between stations) to identify process				
	areas/outside influences making significant contribution (short	EA			
	and/or long term) to the pollutant levels measured. The				
	operator shall submit quarterly reports of interpreted				
	monitoring to the Environment Agency. (format to be				
	proposed with 1 st submission).				
A 7					
A7	IPPC Permit Improvement Programme IP 37 Corus UK Ltd		_		,
	shall review annually the emissions to air impact assessment	Corus	For Corus to determine.	Unknown	n/a
	and amend as necessary following progressive completion of	UK Ltd	determine.		
	relevant improvement programme requirements contained	EA			
	within this Permit or the identification of any other relevant	EA			
	information or data concerning emissions, dispersion or				
	environmental impact. An annual review report shall be				
	submitted to the Environment Agency.				

Ref	Option	Lead Role	Impacts	Cost	Timescale
A8	IPPC Permit Improvement Programme IP 38 Corus UK Ltd				
	shall formulate an air quality management plan for the	Corus	For Corus to	Unknown	n/a
	installation aimed at reducing the impact of pollutants emitted	UK Ltd	determine.		
	from the installation and ensuring it does not significantly				
	contribute to breaches of the National Air Quality Strategy				
	standards/objectives or EU Directive limits. Initially, the plan				
	should be based on current emissions and impact				
	assessment knowledge and developed further from the				
	conclusions drawn from responses made to relevant				
	improvement programme requirements contained within this				
	Permit. The plan should take account of any Local Authority				
	air quality management plans. The Operator shall review the				
	air quality management plan annually and include actions to				
	ensure the aim of the plan is delivered. The initial plan and				
	annual reviews shall be submitted to the Environment Agency.				

B. Info	B. Information to the Public					
Ref	Option	Lead Role	Impacts	Cost	Timescale	
B1	 Public access to North Lincolnshire air quality website with Access to real time & historical data Production of graphs and pollution roses Access to air quality reports and latest news updates General information on air pollution. 	NLC	High (in terms of potential exposure).	Low	November 2007	
B2	Review existing methods of communication of real time data to public and consider alternatives to internet access. Implement one further method.	NLC	High (in terms of potential exposure).	Low	Short term	
В3	Investigate potential for air pollution forecasting in Scunthorpe.	NLC	High (in terms of potential exposure).	High	Medium term	
B4	Provide information to the public through publicity campaigns about how they can improve air quality from domestic situation e.g. bonfires and heating fuels.	NLC	Low	Low	Short term	

C. Bor	nfires & Non permitted Process Emissions				
Ref	Option	Lead	Impacts	Cost	Timescale
C1	Paisa profile & ansourage attendance at organised	Role	Accident		
Ci	Raise profile & encourage attendance at organised	NLC	reduction,	Low	November
	community bonfire celebrations rather than individual bonfires.		Low AQ		2008.
C2	Conduct a publicity campaign advising commercial		impact.		
	organisations about their legal obligations in relation to their	NLC	Low	Low	April 2008.
	waste arisings with particular reference to burning of trade				
	waste.				
C3	Complaints in respect of dust and smoke from commercial	NLC	Low	Low	Short-term
	premises (not regulated under IPPC regime) will be	NLC	LOW	LOW	Short-term
	investigated as a priority and enforcement action taken in				
	accordance with the enforcement policy.				
C4	Identify current road sweeping schedules within the		_	_	
	Scunthorpe AQMA and realign schedules as appropriate to	NLC	Low	Low	Summer 2008.
	minimise re-suspended dust emissions from areas such as				2000.
	Brigg Road.				

Ref	Option	Lead Role	Impacts	Cost	Timescale
C5	Conduct a publicity campaign advising local residents the implications of living in a domestic smoke control area and encourage people to complain if they are affected by smoke from domestic chimneys.	NLC	Low	Low	Short-term
C6	Complaints in respect of domestic smoke control will be investigated as a priority and enforcement action taken in accordance with the enforcement policy.	NLC	Low	Low	Short-term

D. Ind	ustry				
Ref	Option	Lead Role	Impacts	Cost	Timescale
D1	The Council will organise strategic air quality management				
	meetings with other relevant organisations with an interest in	NLC,	High	Low	Current
	air quality issues, including the Health Protection Agency,	HPA,			and ongoing.
	Primary Care Trust and Environment Agency. The purpose of	PCT,			J Singuing:
	the group will be to identify key air quality issues and agree	EA.			
	measures for reduction. Meetings to be scheduled quarterly.				
D2	Set up a Local Industry Forum involving the Environment				
	Agency, NLC and local industry with the potential to emit	NLC	High	Low	1 st meeting
	PM ₁₀ . The purpose of the group is to identify key issues,				held July 2007.
	agree measures for reduction of PM ₁₀ and formulate a				
	memorandum of understanding between all industrial				Ongoing.
	operators particularly in respect of issues falling outside the				
	scope of permitting. Meetings to be scheduled approximately				
	every quarter.				

Ref	Option	Lead Role	Impacts	Cost	Timescale
D3	Formulate an industry overview for the integrated steelworks				
	site, identifying process areas, haul routes, vehicle flows and	NLC	Medium	Low, but	Short-term
	operating hours to consider in conjunction with monitoring			high if changes	
	data. Identify areas of responsibility within general areas of			on site	
	the steelworks site, areas outside permit regime and			required.	
	regulatory responsibility for the same.				
D4	Continue to lobby central government in relation to permitting				
	of mobile plant and look to identify improved mechanisms of	NLC	Low	Low	Ongoing
	regulation and enforcement.				
D5	Ensure that the requirements of the PPC permitting regime				
	are appropriately enforced, with inspections prioritised on a	NLC	Low	Potential	Ongoing
	risk basis taking account of PM ₁₀ emissions. Regulators will			to be high	
	work closely with process operators to minimise PM ₁₀				
	emissions and seek long-term solutions to address dusty				
	operations.				
D6	Ensure permits issued under LA-IPPC are reviewed every 4-6				
	years in accordance with guidance, with particular attention to	NLC	Low	Low	Ongoing
	processes within the AQMA with the potential to emit PM ₁₀ .				

Ref	Option	Lead Role	Impacts	Cost	Timescale
E1	The impact of development within the Air Quality Management				
	Area shall be considered in relation to air quality. Exposure of	NLC	High	Low	Short-term
	new receptors or the introduction of significant new sources of				
	PM ₁₀ will need to be appropriately addressed until such time				
	as action E2 has been completed.				
E2	Develop a Supplementary Planning Document (SPD), which				
	identifies the constraints and mitigation to development within	NLC	High (for	Low	April 2009
	the Air Quality Management Area.	new sites)			

F. Tailpipe Emissions

Air Quality relating to traffic is considered within the Council's 2006/11 Local Transport Plan with the following actions relating directly to Air Quality. As tailpipe emissions have little impact on the AQMA the following section has been summarised from the Council's Local Transport Plan 2006/11, the Council is committed to the following actions:

F. Tailpipe Emissions					
Ref	Option	Lead Role	Impacts	Cost	Timescale
F1	Review new and existing development sites, to monitor the impact of road, rail, air and water traffic and their emission levels.	NLC	Low	Medium	Ongoing
F2	Implementing bus gates at new residential developments to help ensure that public transport is a quicker and more direct means of transport than the car.	NLC	Low	Medium	Ongoing
F3	The main measures to implement are improving facilities for pedestrians and cyclists, school and workplace travel planning, promotional work such as Travelwise, implementation of school safety zones, bus infrastructure enhancements and simplification of the network, ticketing in Scunthorpe and the main rural routes, and managing our car parks and tariff structure.	NLC	Low	High	Ongoing

Ref	Option	Lead Role	Impacts	Cost	Timescale
F4	The implementation of an Urban Traffic Control system will				
	assist the Traffic Manager in delivering a smoother flow of	NLC	Low	High	Beginning
	traffic in the urban area of Scunthorpe and reduce levels of				2011
	congestion. This has been programmed for delivery during the				
	period of this and the next Local Transport Plan.				
F5	Reducing incidents of dangerous driving and enforcing	NLC	Low	Medium	Ongoing
	compliance with speed limits will also help maintain a smooth				
	flow of traffic and minimise sudden braking and acceleration.				
F6	Through the North Lincolnshire Road Safety and Safety	NLC	Low	Medium	Ongoing
	Camera Partnerships we will deliver continued enforcement of				
	speed limits and driving standards.				
F7	Through the quality bus partnership we will work with	NLC	Low	High	Ongoing
	operators to encourage the replacement of vehicles to the				
	latest European emission standards wherever possible.				

Ref	Option	Lead Role	Impacts	Cost	Timescale
F8	We already operate a fleet of vehicles that are powered by				
	LPG (predominantly in waste control) and we will continue to	NLC	Low	Low	Ongoing
	update and operate our fleet vehicles to use more				
	environmentally friendly forms of fuel. Particulate traps on our				
	vehicles are also used and we will continue to promote their				
	use to reduce particulate matter.				
F9	The Council will aim to:				
	Reduce traffic flows through promotion of sustainable	NLC	Low		Ongoing
	travel and demand management measures.				
	Reduce transport related emissions by reducing traffic				
	flows and making more efficient use of the network.				
	Deliver environmental improvements.				
	Improve the street scene.				
	Make communities places where people want to live.				

7. Costs and Improvements

Defra does not expect the Council to perform a full cost benefit analysis of the actions within the action plan. In North Lincolnshire's case, even if costs were known in more detail, commercial operators may not wish to share such confidential information, especially where the Council does not regulate the operations.

Within the industrial site there are multiple sources of PM_{10} that are in close proximity to each other. This variety of sources along with the significant day-to-day and hour-to-hour variation in PM_{10} concentrations means that in the short term it will be difficult to identify whether specific actions are improving air quality. In addition, it has been observed that concentrations are strongly dependent on the prevailing meteorological conditions, which will also hinder identifying whether specific actions have improved air quality.

8. Potential Economic, Social and Environmental Impacts

Economic

At the Scunthorpe site, Corus UK Ltd directly employ 4,000 people although there are a varying number of temporary contractors who work on the site, this currently stands at around 1,500. The Scunthorpe site is the most significant part of the long products division within Corus UK Ltd; in 2006 this division had a turnover of £2.7 billion. An example of a recent project was the recent re-line of two of the four blast furnaces, this involved 350 local companies and cost £44 million.⁴ With the official population ⁵ of North Lincolnshire being 152,839 it can be seen that the industry in Scunthorpe plays a crucial role in the local economy.

The nature of the integrated steelworks site is such that many of the associated activities are contracted to third parties.

Social

The main social effect that needs to be considered is whether there would be a loss of jobs in the area if the commercial or physical ability of the numerous companies operating on the integrated steelworks site were affected by any proposed pollution reduction measures.

At this stage the Action Plan is not aiming to change the public's personal transport choices, any social impact in this respect is negligible.

The development of a Supplementary Planning Document will also need to be considered against other policies and objectives that the Council is responsible for. For example, use of brownfield sites for development (although the difference here is that industry still operates next to brownfield sites), transport policy with regard to reducing travel, i.e. a greater population within urban areas, in Scunthorpe's case greater development would be more likely to occur in the AQMA.

Environmental

There is a need to acknowledge the possible effect of pollution transfer, i.e. electrostatic precipitators transfer pollution from the atmosphere to landfill sites, there could also be increased water use and issues with its disposal if roads have to be constantly wetted.

Health and Safety aspects of on-site operations must also be taken into account in determining future actions. Although it could be that solutions to Air Quality problems also help to improve on-site health and safety issues as well.

9. Conclusions and Future Reporting

The action plan and further assessment has hopefully shown that the PM_{10} issue in Scunthorpe is complex with multiple stack and fugitive industrial sources in addition to the other usual sources (traffic etc). There are also several companies involved, some of which the Council has no regulatory control over. Work will continue on monitoring as well as actions to reduce the problem.

The Council does not see this or the Further Assessment as a final document, rather it will evolve with time as more study is done and further ideas are proposed.

North Lincolnshire Council plans to produce an annual report on this action plan in September of each year, this will present the progress made with the actions outlined in this plan and any new actions. In addition, where appropriate further updates will be given in the ongoing review and assessment reports.

10. References

- 1. The Air Quality Regulations 2007, available from: http://www.opsi.gov.uk/si/si2007/20070064.htm.
- 2. Air Quality Archive, www.airquality.co.uk.
- 3. Further Assessment of PM_{10} in the Scunthorpe Area, North Lincolnshire Council, April 2007.
- 4. Personal communication, Virginia Ramsden, Corus UK Ltd.
- 5. 2001 census, from the North Lincolnshire Website, www.northlincs.gov.uk.

All websites were accessible in September 2007.

Any requests for information about Air Quality issues within North Lincolnshire, or requests to obtain a copy of this Report should be made to the:

Environmental Protection Team Environmental Health Division Church Square House PO Box 42 Scunthorpe North Lincolnshire DN15 6XQ

Telephone: +44 (0) 1724 297318 Fax: +44 (0) 1724 297898

Email: environmental.health@northlincs.gov.uk

On request, this Report will be made available on tape, in Braille, large type, or in a language other than English.

No English?

For information please call:

(Arabic) للحصول على المزيد من المعلومات اتصل بـ: 08000 Arabic)

তথ্যগুলি বাংলায় জানতে হলে এই নম্বরে ফোন করুন: 08000 193531 (Bengali)

欲知粵語版的信息,請致電: 08000 193532 (Cantonese)

हिन्दी में जानकारी के लिये 08000 193533 पर फोन करें (Hindi)

(Kurdish Sorani) بۆ زانيارى بە كوردى سۆرانى تەلەفۇن بۆ ژمارە 193537 08000 بكه.

Para mais informação em português contacte-nos através do telefone 08000 193538 (Portuguese)

ਪੰਜਾਬੀ ਵਿਚ ਜਾਣਕਾਰੀ ਲਈ 08000 193539 'ਤੇ ਫੋਨ ਕਰੋ (Punjabi)

"Warbixinta oo af Soomaali ah wac 08000 193540" (Somali)

(Urdu) اردو میں انفار میشن کے لیئے اس ٹیلیفون تمبریر را بطہ فرمایئن ۔ 193541 08000

Nie mówisz po angielsku? Po informacje zadzwoń pod numer 08000 195587 (Polish)

Не знаете английский? Для информации звоните 08000 195586 (Russian)

For information in large print, audio, Braille or to request a signer to speak to us please contact 01724 296296



www.northlincs.gov.uk

September 2007